

AUTHORIZED VUMC TRANSCRIPTION VENDOR INFORMATION

COMPANY NAME:

CKB Enterprises, Inc., d/b/a Medical Transcription Services of America and Medical Transcription Services of Middle Tennessee

CONTACT INFO:

Connie J. Brower (Discussions with prospective new clients)

Email: cjbmtmt@comcast.net

Office Phone: (615) 754-7911

Cell Phone: (615) 351-1143

Kristie Blurton, Operations Director (Start-up of new client-overall operations)

Email: k.blurton@comcast.net

Office Phone: (615) 758-4234

Cell Phone: (615) 308-9751

Tonya Keen, Quality Assurance Director

Email: mtmt1@aol.com

Office Phone: (615) 847-1375

Cell Phone: (615) 582-3328

Felicity Carr, Office Manager (Staff issues–day to day operations)

Email: felicity_carr@comcast.net

Office Phone: (615) 847-1375

Cell Phone: (615) 513-1083

SERVICES AND FEATURES:

Medical Transcription of Middle Tennessee (MTMT) will provide personnel, equipment and systems sufficient for the transcription of medical reports dictated by physicians and other authorized staff according to the terms and conditions described in Vanderbilt University Medical Center's Standards of Service for Medical Transcription, Version 8 ("The Standards").

MTMT offers local phone-in dictation lines 24/7 as well as digital download from handheld devices. We also offer hard copy printing and provide free courier service.

Other services may be discussed as the client has further needs.

TRAINING AND IMPLEMENTATION PROCESS:

Information to be provided per clinic as each client is unique. We offer on-line material as well as personal, one on one training in your specific clinic as required or requested.

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PRICING:

65 character ASCII line rate as defined in The Standards is \$0.165 (includes HL-7 and Report Upload interfaces).

A “line” is defined as 65 characters. A line shall be calculated by counting all characters contained in the document and dividing the total number of characters by 65 to arrive at the number of lines in the document. Only one space between words and sentences may be counted toward the total number of “characters” and no other use of spaces shall be billable.

“Character” is defined as any visible or place holding letter, number, symbol, punctuation mark, space or hard line return contained in the transcribed document. “Visible character” is defined as ASCII characters 9, 10, 12, and 32-126 only.

“Document” is defined as all character content inclusive of any characters included in text boxes, but exclusive of all characters contained in the standard Star Chart document header.

<u>Service</u>	<u>Charge</u>
Special formatting surcharge, per line	None
Auto Faxing, per document page	None
Printing, per document	\$.01 / line
Courier delivery, per document	None
Star Chart Header Surcharge	\$0.26 / header
Professional services, per hour, for all support/development not herein defined or occurring after initial startup	\$ 35 / hour for office personnel \$100 / hour for IT personnel
HL-7 Demographic Interface	\$0.01 / line
Report Upload Interface	\$0.005 / line
Other (Specify)	None

TRANSCRIPTION STANDARDS:

Medical Transcription of Middle Tennessee is under agreement to abide by the VUMC Standards of Service as referred to in Services and Features above.