



THE MTSOA TRANSCRIPTION SOLUTION EDGE

- **NO START UP COSTS**

There is NO CAPITAL INVESTMENT for equipment or software licenses.

- **EASY TO USE**

Intuitive and user-friendly.

- **COMPLETE END-TO-END ELECTRONIC SOLUTION**

Intuitive and user-friendly for physicians and staff. Eliminates analog tapes. Can be used with most Olympus digital hand-held recorders.

- **STATUS QUO FOR CLINICIANS**

Allow clinicians to continue to dictate via phone, digital recorder or computer while the organization achieves cost savings, electronic documentation and electronic signature.

- **ON-LINE ACCESSIBILITY FOR STAFF**

Authorized users gain access to transcriptions anytime, anywhere. Staff or physicians can review, edit and sign. All transcriptions instantaneously available online to authorized users, 7/24/365.

- **DATABASE MAINTENANCE**

The MTSOA system maintains a database of the physicians and others you communicate with.

- **INTERFACE TO EMR**

The MTSOA system can easily send a completed transcription to your Electronic Medical Record (EMR). We have developed interfaces to many EMRs using HL7 protocols and customized messaging.

- **HIPAA COMPLIANT**

Our applications have built-in security that can be broken down based upon clinician, location and work type.

- **AUTOMATED FOLLOW UP FOR REFERRING CLINICIANS**

MTSOA provides numerous venues to route transcriptions to referring clinicians quickly, efficiently and professionally. Completed transcriptions can be printed for mailing or auto-faxed to recipients using your letterhead design.

"Exceptional, outstanding service!"
Ronald C. Lutsic, D.O.
Radiation Oncologist
Radiation Therapy Associates -
Garden City, MI

"The service provided is accurate, easy to use, economical, and FAST; the staff is unbelievably accommodating. Since switching to MTSOA I rarely even think about transcription - that's peace of mind."
Kathleen Repinski
Practice Manager
Osteopathic Medical Oncology &
Hematology, PC - Shelby Township, MI

"In my 17 years as a cardiologist, MTSOA is the best I have ever encountered. They are exceptionally accurate; I typically have one error per 300 pages transcribed. The transcription service is prompt and will always transcribe an urgent letter within the hour. They are a joy to work with and provide impeccable service."
John Bright Cage, M.D.
Cardiologist
Mid-State Cardiology / Saint
Thomas Heart - Nashville, TN

"We have been using the services of MTSOA for well over one year and they do an outstanding job. Our dictations are promptly delivered to our electronic record and they are very accurate in their transcription. I have been very pleased with their service and would highly recommend them."
Raymond C. Howard, M.D.
Urologist
Jackson Urological Associates -
Jackson, TN



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MTSOA IS YOUR TRANSCRIPTION SOLUTION

The MTSOA Solution is a suite of software applications that automates the entire process of dictation, transcription and documentation delivery and storage for medical facilities.

WORKFLOW PROCESS UTILIZING WEB-BASED APPLICATIONS

Step 1: Capture and route dictations ... three options

Clinicians call our server to dictate. It can be programmed to prompt for patient ID, document type, location ID, etc. And it can be programmed to emulate the dictation commands for any dictation server. We also support several Olympus digital recorders for dictation using our platform. Or simply dictate via your computer. We will then securely move the dictation to our server over your existing Internet service.

Step 2: Management to observe dictation and transcription process

The backbone of our application manages the transcription process. It routes dictations to available transcriptionists based on document priority and turnaround time requirements, and can be customized to route based on expertise. It monitors the progress of the transcriptionist and a dictation can be quickly re-routed.

Step 3: Enhancements during transcription process

MTSOA's typing platform includes productivity enhancement features to facilitate production of high-quality, quick turnaround time transcription. Transcriptionists are connected into our servers to access the patient appointment and external Associates databases. Access is controlled with ID and passwords. Dictations are served to users based on specific criteria created by your staff during startup. MTSOA uses 128-bit encryption when delivering dictations or uploading transcriptions. All user information is encrypted for the short time it resides on the PC and users can only access information when logged into our servers.

Step 4: End product review and completion

When complete, the transcription is immediately available to medical staff. We have a workflow process that can be customized to your needs. It includes folders to review dictations prior to delivering to clinicians, clinician signature folder, and post signature folders for printing and other processes. When completed through the workflow folders, the repository keeps the transcription for future reference. Transcriptions can be uploaded to your Electronic Medical Record system using industry standard HL7 protocol or a customized interface. MTSOA can also deliver the transcription to your PC or Server in a Microsoft Word, RTF or PDF format.

"MTSOA does a WONDERFUL job. I consider myself a terrible dictator (!), but am very pleased with the letter drafts I receive."
Julie A. Hendrix, M.D.
Diabetes, Endocrinology & Metabolism
Heritage Medical Associates, PC – Nashville, TN

"Our experience with MTSOA has only been extremely positive. The staff is very knowledgeable and helpful. If I had to choose just two outstanding features which describes them best it would be accuracy and turn-around time."
Valerie Holzer
Office Manager
Kimberly C. Bergeron, M.D. - Allergy, Asthma & Immunology - Franklin, TN

"I would like to take this moment to thank MTSOA for an outstanding job with excellent turn-around time and accuracy. The company is doing a great job with pleasing all of our 95 physicians. Our doctors have recognized reports being in the EMR the same day they were dictated and are very pleased. Thank you again for all your hard work and dedication!!!!!"
C. Dawn Cathey
Medical Records Supervisor & HIPAA Privacy Officer
Heritage Medical Associates, PC – Nashville, TN

"Since we have been using MTSOA, I no longer hear complaints from our providers about having to correct their dictation in the EMR because it is correct when it is delivered to us. The quality of work that this group produces is head and shoulders above the rest. If there are any issues, when I call they respond promptly and always resolve the issue. I am very happy to have MTSOA working with us."
Libby Lane
Network Administrator
Burke Primary Care, LLC – Morgantown, NC



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